

**GemOne®**

A company of **TVH**

EN

# Sapphire V2SC Cameras

**Procedure Manual**

Version 1.4 - June 2026



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# 1 - Safety Precautions

Read the following safety precautions before installation or operation.



## **Abnormal Conditions**

Should the V2SC display or cameras become hot, start to emit smoke, or a strange odor; immediately turn the power off and contact GemOne. Continued usage is dangerous and may result in fire or electrical shock.

## **LCD Screen**

Never apply heavy pressure on the V2SC display or subject it to strong impact. Doing so may crack the screen or LCD panel glass, resulting in personal injury or major damage to the device.

## **Power Supply**

Do not use the Sapphire V2SC with any voltage other than that specified. Avoid situations that can cause damage to the power cable.

## 2 - Introduction

### Purpose

This document is to be used as a guide to install cameras with the Sapphire V2SC display. It can be fitted onto various types of equipment, whether they are internal combustion or electric.

### Scope

This document is to be used by a trained and authorized person(s) with the necessary PPE as a guide for the installation, operation, and management of the Sapphire V2SC and cameras. This document provides information on the components of the Sapphire V2SC camera kits, installation procedure, configuration, and general useability.

# 3 - Kit Components

## Mast View Camera Kit or Rear View Camera Kit

Mast or Rear View Camera



Camera Cable



Camera Extension Cable



512GB SD Card



## Mast View & Rear View Camera Kit

Mast View & Rear View Camera



Camera Cable



2 x Camera Extension Cable



512GB SD Card



# Fork View Camera Kit

Fork View Camera (Varies)  
& Carriage Mount



Camera Extension Cable



1 x Coil Cable Cable



Camera Cable



512GB SD Card



1 x Conversion Cable



## AI Camera Kit

AI Camera



Camera Cable



Camera Extension Cable

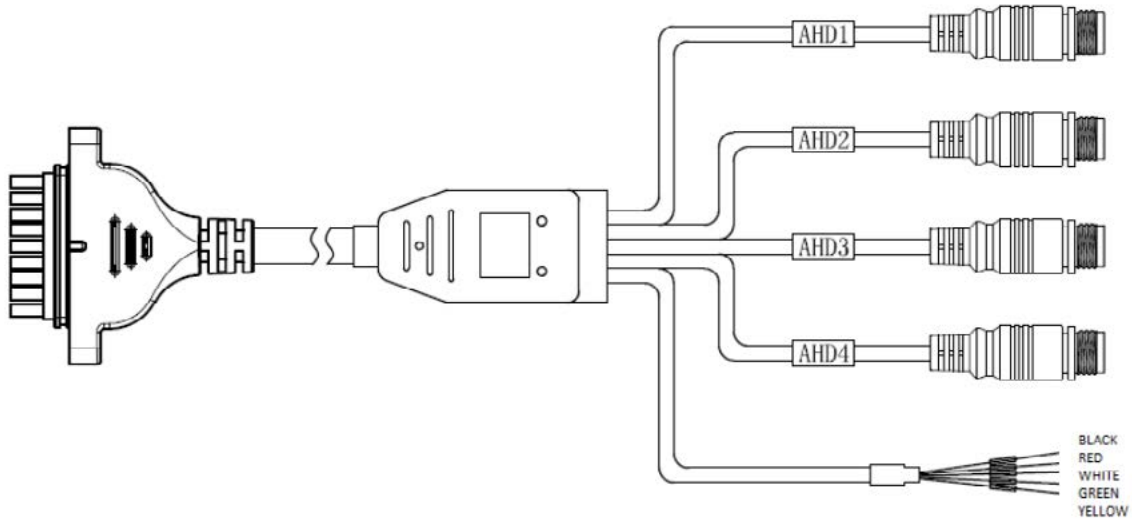


512GB SD Card



# 4 - Component Information

## Camera Cable



There are four camera connectors labelled AHD1, AHD2, AHD3, and AHD4. The cable supports up to four cameras and utilize M12 quick connect connectors.

### *Input Triggers*

There are five wires that control automatic camera feed triggering. If voltage is applied to the input, it will trigger the feed. If voltage is removed, the feed will revert to the previous screen.



There is a maximum voltage of 55V for the input triggers.  
DO NOT exceed 55V for the input voltage.  
Trigger range:  
0-5V = OFF  
5-55V = ON

- **Black wire** = camera input GND
- **Red wire** = input 1 to trigger AHD1
- **White wire** = input 2 to trigger AHD2
- **Green wire** = input 3 to trigger AHD3
- **Yellow wire** = input 4 to trigger AHD4



The GND wire is optional and is not always mandatory for inputs to trigger. It is only required if the triggering circuit is on a different GND to the Sapphire V2SC device.

## SD Card

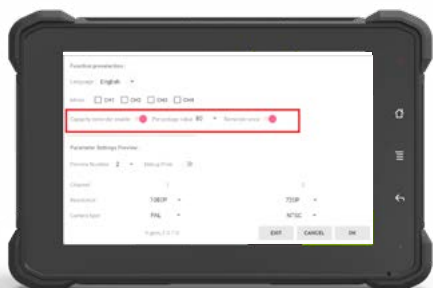
All SD cards must be formatted in a specific way so it can be read by the V2SC device and also computers. There is a 512GB capacity SD card as standard and it is estimated to have 11 days of footage.

Once the SD card is full, it will overwrite older files. A prompt can be configured on the app to notify the operator on the V2SC display that the SD card is approaching full capacity. See sections below for more information.

Footage will be written to the SD card when the key is ON. Footage will record independently to the sapphire application and will only stop recording when the key is turned to OFF.



Ensure the session is ended by turning the key off to allow the V2SC to save the recorded footage without corrupting the file.



# 5 - Camera Connection

## Preparation

Ensure the Sapphire V2SC display is completely off before removing the cap and connecting the camera cable.

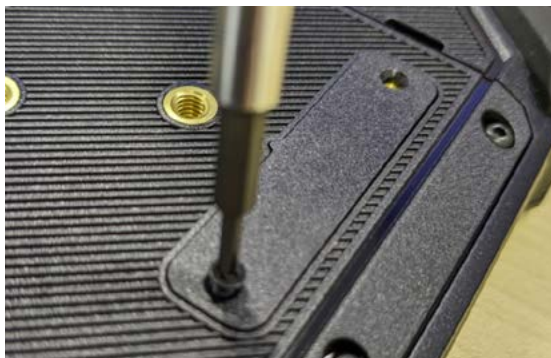
## Removing the Cap

There is a cap at the back of the V2SC display that covers the camera connector. This will need to be removed before the camera cable can be connected.



There are two screws securing the cap to the display.

Remove these screws using a small phillips head screwdriver and then pry off the cap.



## Connecting the Cable

There is an aligning tab for the connector so it can only be connected in one orientation. Align the cable, connect the connector, and then secure the cable using the screws.



## Inserting the SD Card

There is a small cap on the right hand side of the Sapphire V2SC that covers the SD card slot. Remove this cap by undoing the small screw and then insert the SD card. The SD card will click in place once secured.



## 6 - Mounting Cameras

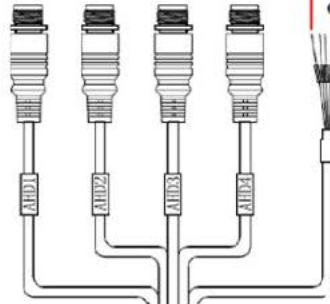
All sapphire cameras come assembled with brackets and magnets for easy mounting. This removes the need to drill holes on the equipment to mount the cameras.



Use caution when mounting the cameras. The magnets will violently attach to the metal surface when brought close. Avoid putting fingers between the magnet and any metal surface.

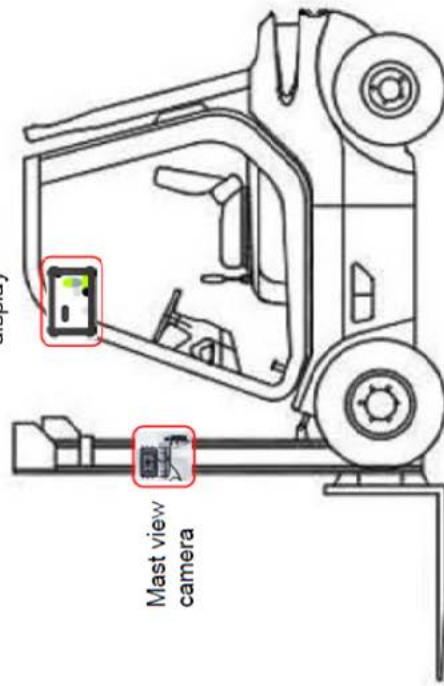


# 7 - Mast View Camera Overview



Sapphire V2SC Display

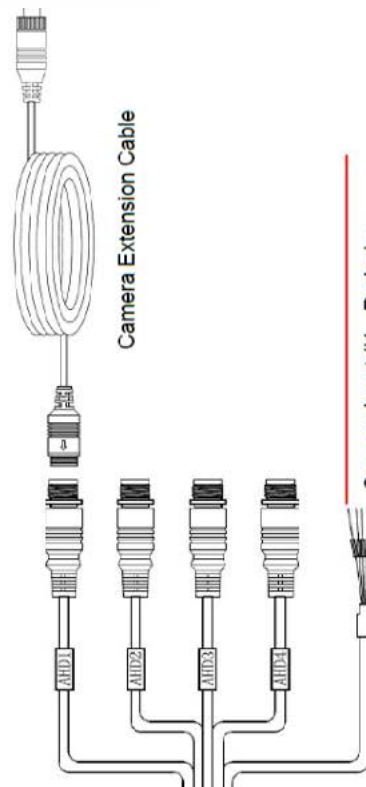
Sapphire display



Camera Input #1 - Red wire  
Applying voltage (5-55V) will  
trigger camera #1

DO NOT EXCEED 55V.

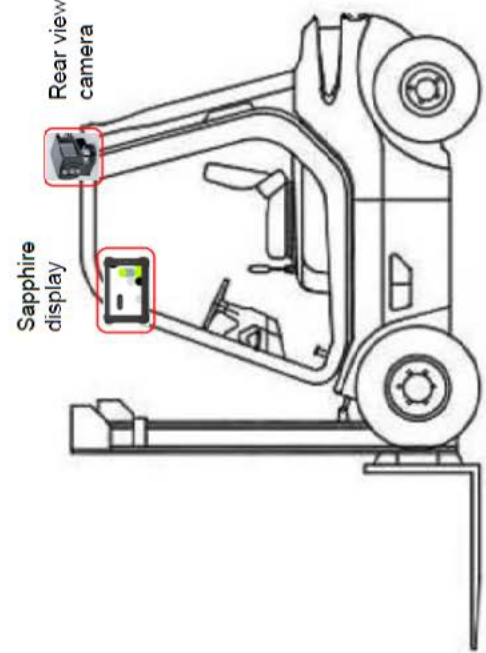
# 8 - Rear View Camera Overview



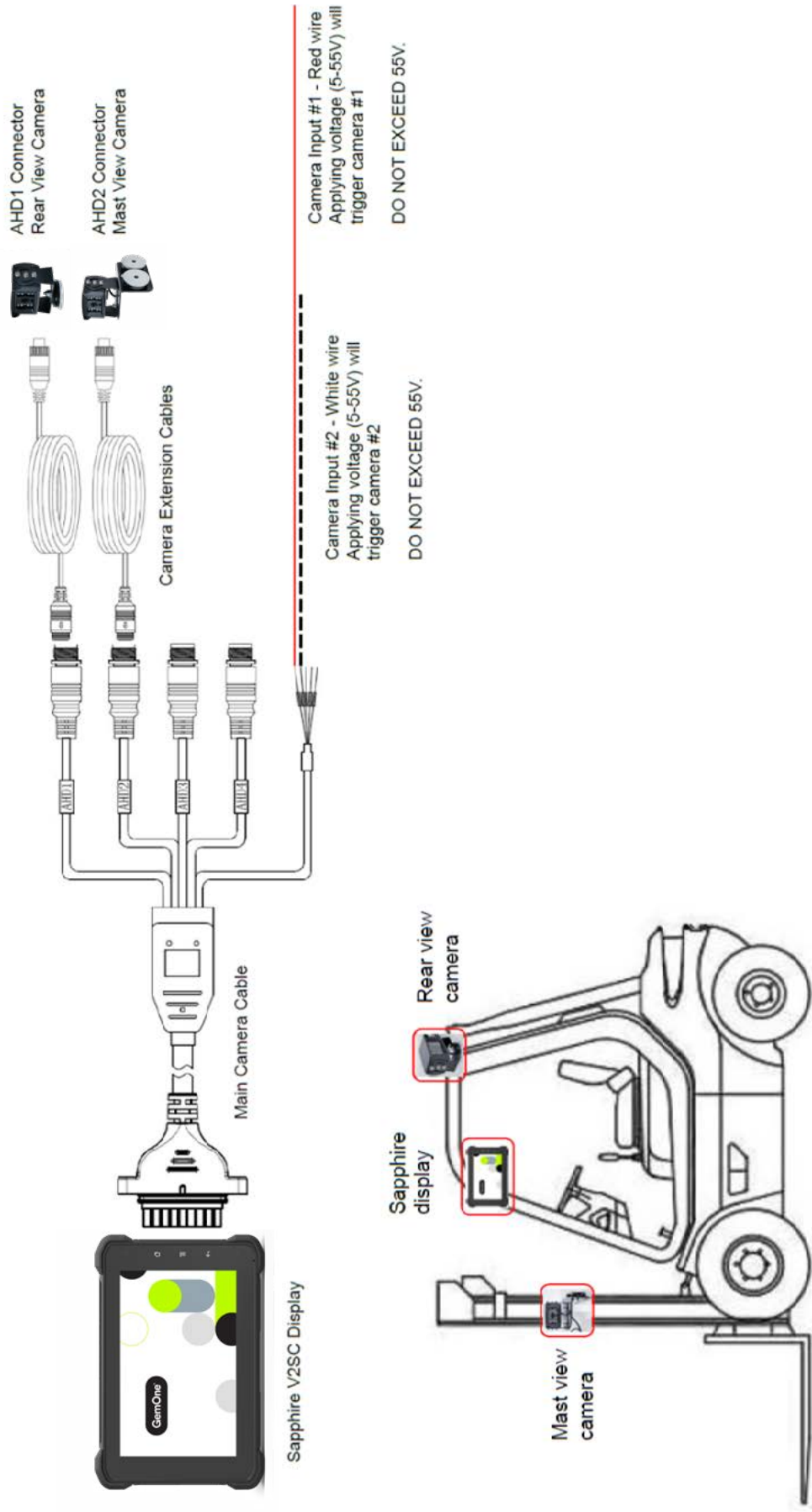
Camera Input #1 - Red wire  
Applying voltage (5-55V) will  
trigger camera #1  
DO NOT EXCEED 55V.



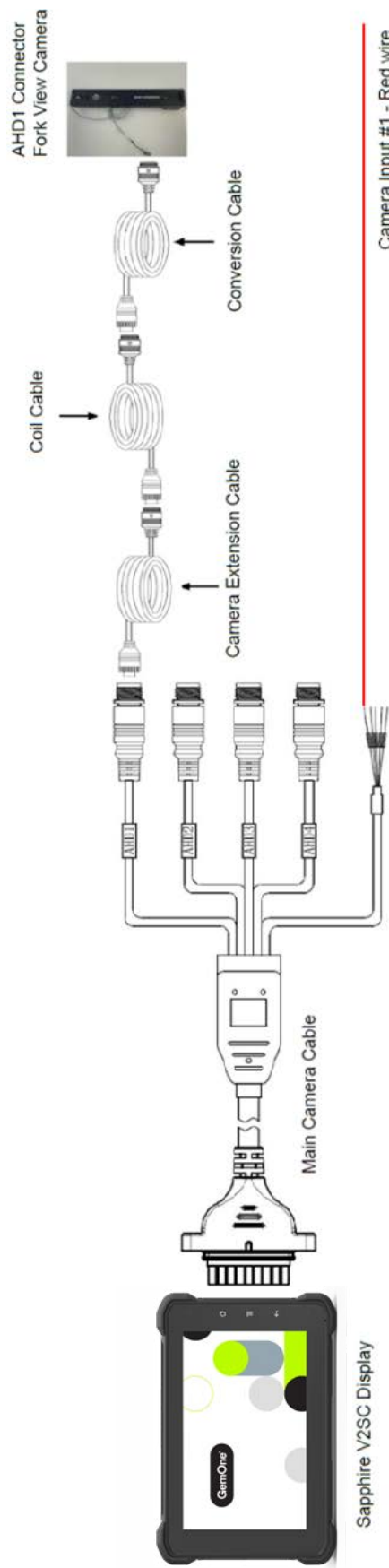
Sapphire V2SC Display



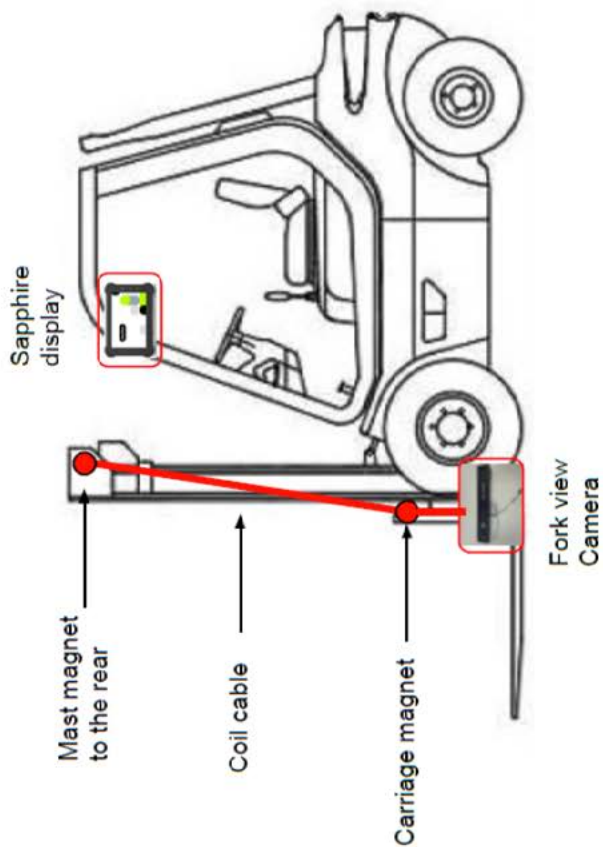
# 9 - Mast View & Rear View Camera Overview



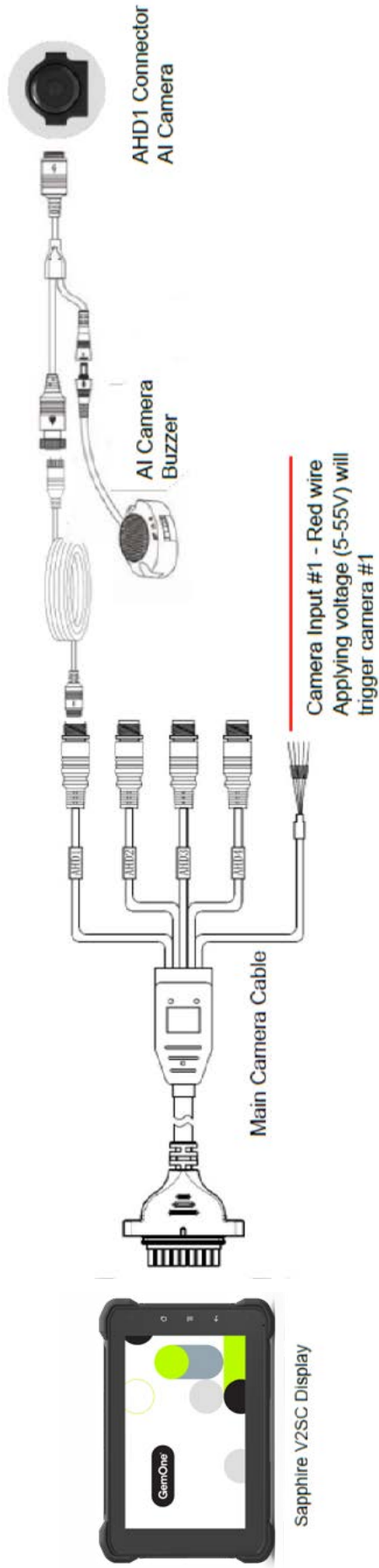
# 10 - Fork View Camera Overview



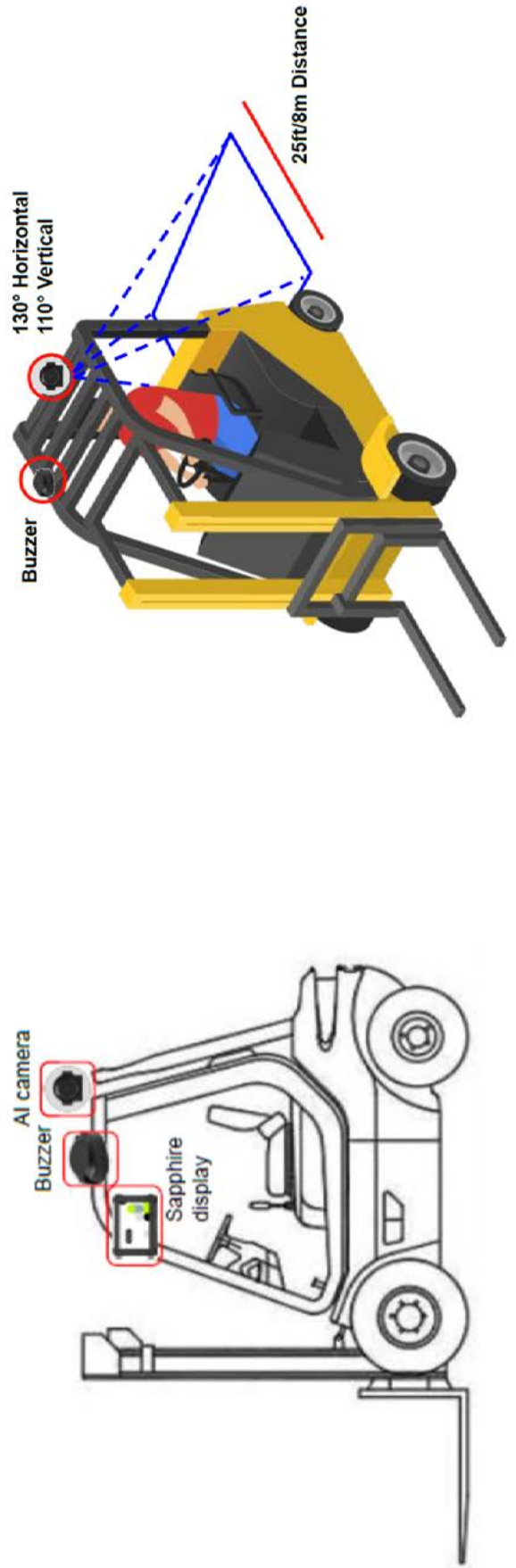
Camera Input #1 - Red wire  
Applying voltage (5-55V) will  
trigger camera #1  
**DO NOT EXCEED 55V.**



# 11 - AI Camera Overview



DO NOT EXCEED 55V.

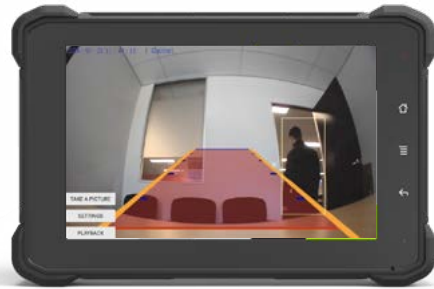


## 12 - AI Camera Functionality

The AI camera will have a blue detection zone on the sapphire display. This zone has a range of approximately 25ft/8m. The camera will track pedestrians and they will be highlighted by a yellow rectangle but as long as they stay outside of the detection zone, it will not trigger.



The detection range is fixed and cannot be changed.



If an operator enters the detection zone, the display will change the zone to red and the buzzer will sound. The buzzer will sound continuously as long as a pedestrian is within the detection zone.



The buzzer has three sound levels with an adjustable switch on the buzzer:

1. OFF - no sound
2. LOW - low buzzer
3. HIGH - high buzzer

The algorithm is optimised for pedestrian detection and the camera should be placed in an area where the camera can detect pedestrians safely. There is a 130 degree camera angle and placement of the camera will be determined by the required detection zone.

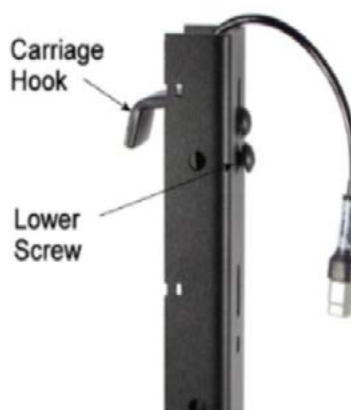
Up to 4 x AI cameras can be installed with the sapphire V2SC and will have complete 360 degree coverage.



The camera requires a direct line of sight view to the pedestrian. It cannot detect pedestrians around blind corners.

# 13 - Fork View Camera Installation

## Installation Procedure



1. The fork view camera mounts all class 2A, 3A, and 4A hook type carriages much like a fork
2. Hang the fork view camera approximately in the centre of the fork carriage and fork notch
3. Slide the camera over from the notch to engage the lower hooks
4. The fork view camera will be secured by tightening the carriage hook screws up at the top of the camera



If there is no fork notch, remove the lower screw and lift carriage hook to fit over the carriage.

5. Wire the camera by connecting the fork view camera pigtail to the carriage end of the coil cable
6. Mounting magnets in the installation kit may be used to secure the cable on the carriage where it is not practical to use a cable tie
7. Tie off the camera cabling securely but take care not to pinch or cut the cable by pulling the cable ties too tight
8. Tighten carriage hook screws as needed, lower screw first, then the top screw to secure the camera to the carriage

## Coil Cable Mounting

### *Mast End: Coil Cable Mounting*

Identify the mast end of the coil cable and mount on the upper, rear stationary part of the mast. This location creates an offset from front to back which allows the coil cable to operate without tangling on itself.

### *Fork Carriage End: Coil Cable Mounting*

Mount the fork carriage end magnet to the carriage or load backrest. Desirable locations are:

1. As far outboard of the mast mounting as possible but within the outside dimensions of the equipment
2. Have no possible entanglements while in operation

By mounting the coil cable offset front to back and from inside to outside, it will operate without tangling upon itself.

The fork carriage mount operates with the coil exiting in a downward direction from the magnet. When the cable is fully extended (forks high overhead), the coil is extended from its mount, down towards the mast magnet mount.

### *Testing Operation*

Test operation of the coil cable by carefully raising and lowering the forks through the range of operation. Follow all normal safety procedures while moving the forks.

Make adjustments to the placement of coil cable if needed for proper operation.



Act immediately if the coil cable starts to twist and tangle on itself at any time. Disconnect the connector on one end, lift that end of the coil cable off the surface and uncoil the coil cable to remove the twist. Remount and re-connect the coil cable. Check for proper operation. Coil cables may do this when very new or if they have been over stretched.

# 14 - Camera Application

## General Information

Cameras on the V2SC can be accessed via the camera app. This is accessible after logging into the Sapphire V2SC device and can be found on the top right corner of the display. There are two types of views:

1. **Driver view** - only allows for viewing of cameras and taking pictures
2. **Supervisor view** - allows for viewing, taking pictures, playing back footage, and also changing settings



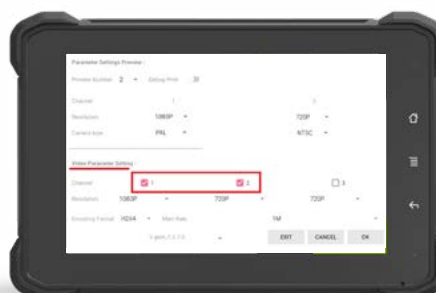
## Camera Application Settings

### Enable Video Recording

Ensure the video parameter settings are active in order to record footage. The numbers correspond to the connector number. For example, the image below shows video recording enabled for AHD1 and AHD2 while AHD3 is not enabled.



The resolution type under video parameter settings must also match the resolution under the parameter settings preview.



## Mast & Rear View Cameras

1. Log into Sapphire using a supervisor code and then touch the camera icon
2. A capacity reminder for the SD card can be set. This will prompt the operator when the SD card has reached a certain capacity. The percentage value can be adjusted and an option to remind the operator once or continuously can be set up.



- a. Capacity reminder enable = whether or not the prompt will appear when the SD card is getting full
- b. Percentage value = how much of the SD card needs to be filled before the prompt appears
- c. Reminder once = activate this to only remind the operator once



The SD card will still be overwritten if this prompt is not enabled.

3. Touch the settings button and then configure the amount of cameras depending on the type of camera kits to be installed.

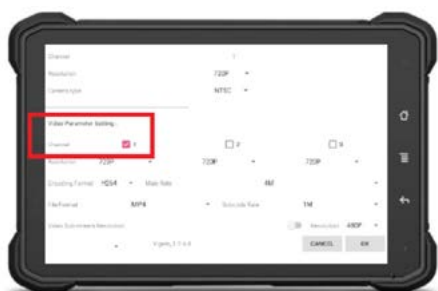
Change the Preview Number to suit the amount of cameras.



- a. **One camera:**  
Either one mast camera, one rear view camera, or one fork view camera - configure the preview number to one
- b. **Two cameras:**  
typically one mast view and one rear view camera. Configure the preview number to two
- c. **Three cameras:**  
typically one fork view, one mast view, and one rear view. Configure preview number to three
- d. **Four cameras:**  
typically one fork view, one mast view, and two rear view. Configure the preview number to four



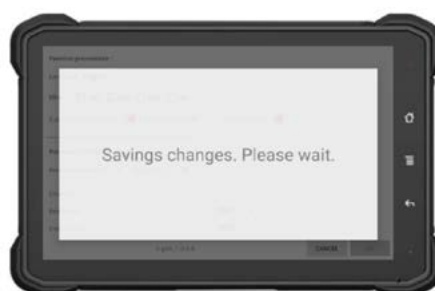
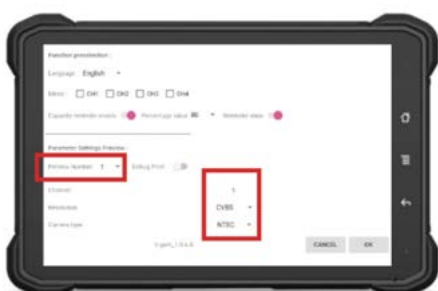
The resolution and camera type must be set to **720p** and **NTSC** for mast view and rear view cameras. The resolution and camera type must be set to **CVBS** and **NTSC** when using a camera conversion harness to convert an existing V2 camera accessory.



4. Tick the video parameter setting boxes to record footage.
  - a. Tick channel 1 if only one camera is connected to AHD1
  - b. Tick channel 2 as well if there are two cameras connected; one camera to AHD1 and another camera to AHD2
5. Press OK to save changes

### Fork View Cameras

See section above for steps to get to this settings screen. When configuring the settings, set the resolution to **CVBS** and camera type to **NTSC** for fork view cameras. Press OK to save changes once this has been set.



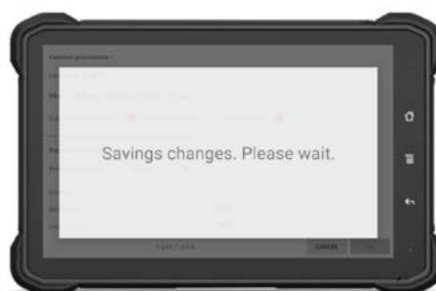
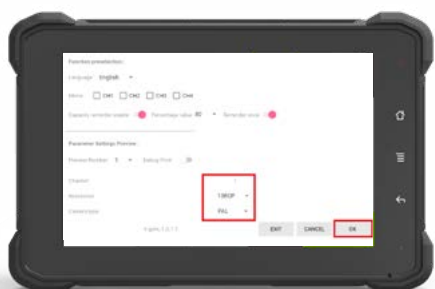
The resolution and camera type must be set to **CVBS** and **NTSC** for fork view cameras or it will not operate correctly.

## AI Cameras

See section above for steps to get to this settings screen. When configuring the settings, set the resolution to **1080P** and camera type to **PAL** for AI cameras. Press OK to save changes once this has been set.



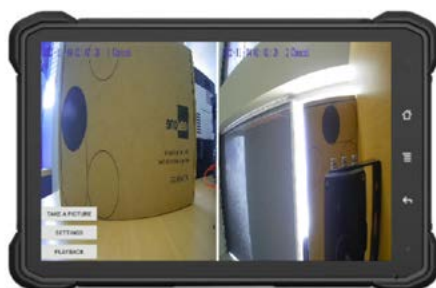
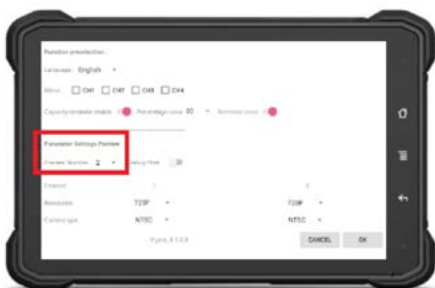
The resolution and camera type must be set to **1080P** and **PAL** for AI fork view cameras or it will not operate correctly.



## Functions

### Preview Number

Changing the preview number will determine how many camera feeds appear on the display. The example below has two selected so it shows two camera feeds.



## Camera View

- Touching a camera feed will enlarge that video on the display. This can be done manually or by connecting the inputs from the camera harness. Refer to the camera input section above for more information.
- Touching the feed again will revert back to the previous screen.

### Enlarging AHD1



### Enlarging AHD2

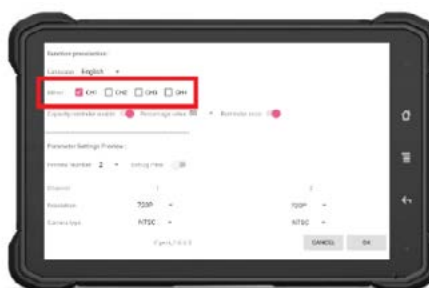


## Take a picture

- This is only available for the supervisor view.
- Selecting TAKE A PICTURE will take pictures of all the active cameras and is dependent on the SD card being inserted and formatted correct. The display will say TAKE PICTURE END if a picture has been successfully taken

## Mirror

- This will flip the image of the camera if selected. CH1 corresponds to AHD1, CH2 corresponds to AHD2, CH3 corresponds to AHD3, and CH4 corresponds to AHD4.
- The examples below show the difference between a normal and mirrored image.



### Normal Image

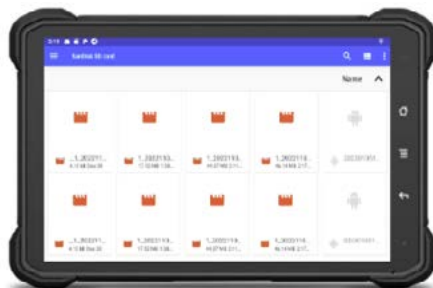
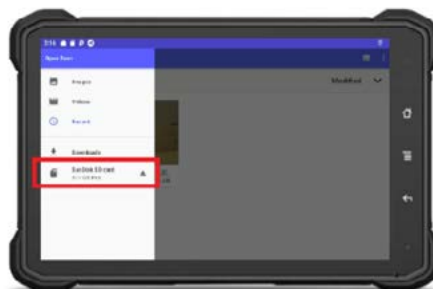
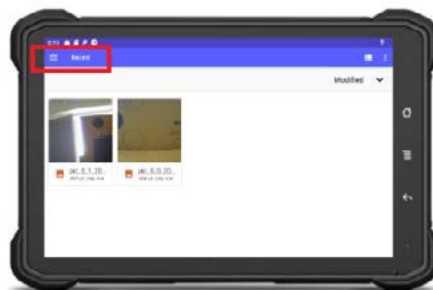


### Mirrored Image



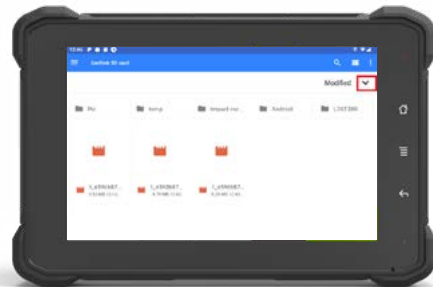
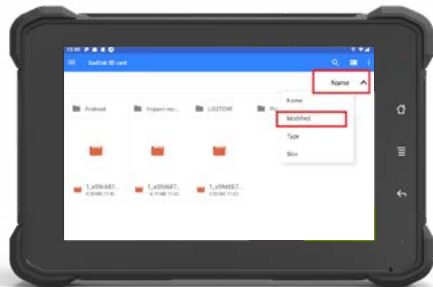
## Playback

- This is only available for the supervisor.
- Footage and images can be viewed directly from the display.
- Touch the PLAYBACK button to bring up additional options.
- Change the destination from Recent to SanDisk SD Card and then the saved files will appear
  - a. The file format will start with the connector number and then the corresponding date & time
  - b. If the file starts with 1\_ , it corresponds to the footage from the camera connected to AHD1
  - c. If the file starts with 2\_ , it corresponds to the footage from the camera connected to AHD2



## Sorting

Files can be sorted by clicking on the name portion, selecting the preferred type, and then selecting the arrow to change from ascending to descending. The example below shows sorting by the most recent file.



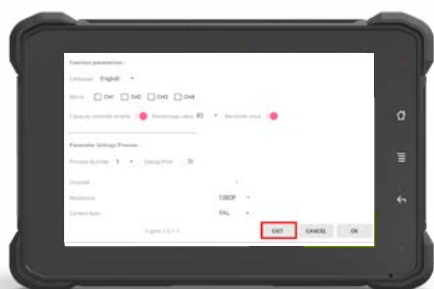
# 15 - Appendix A - SD CARD FORMAT

The SD card must be formatted by the tablet so it can be read by both the display and a laptop. This can be done by:

1. Exit the sapphire app.  
Contact GemOne for the code
2. The camera app will now appear.  
Enter settings



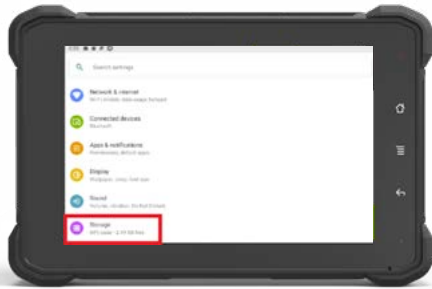
3. Press the exit button
4. Enter the same exit code and press Done



5. The main android will screen appear.  
Drag the screen up to bring up all the icons
6. Go into Settings



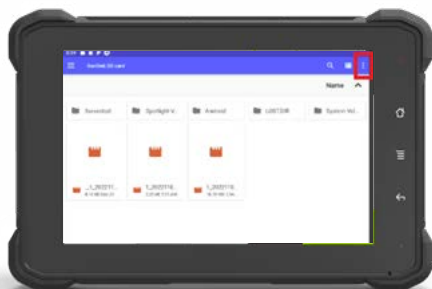
7. Go into storage



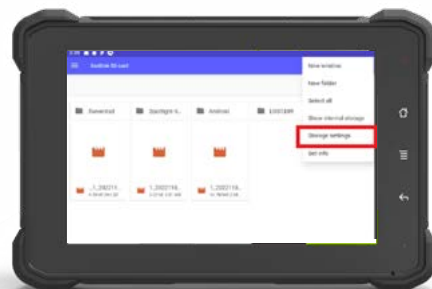
8. Select SanDisk



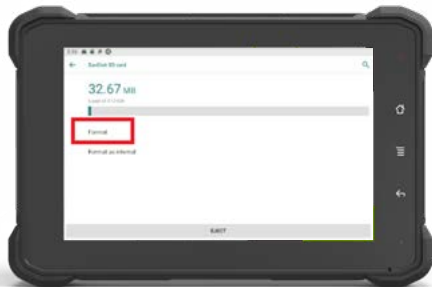
9. Select the 3 dots on the top right



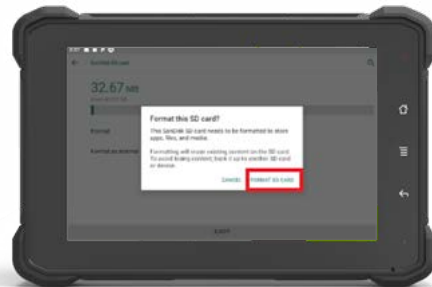
10. Select storage settings



11. Select Format



12. Format the SD card



13. Press Done



14. Press the home button to open up the sapphire app and then the process is complete.



# 16 - Support

In case of issues, questions or feedback, feel free to contact our support team.

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# GemOne®

A company of **TVH**

## Lets get connected:

- 📷 [instagram.com/gemoneofficial](https://www.instagram.com/gemoneofficial)
- 📘 [facebook.com/gemone.telematics](https://www.facebook.com/gemone.telematics)
- 🌐 [linkedin.com/company/gemone](https://www.linkedin.com/company/gemone)
- 🐦 [twitter.com/GemOne\\_](https://twitter.com/GemOne_)
- ✉️ [info@gemone.com](mailto:info@gemone.com)  
US: [techservice@gemone.com](mailto:techservice@gemone.com)  
EMEA: [support\\_emea@gemone.com](mailto:support_emea@gemone.com)  
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